03 / SMART PLANNING

Choose how you want to control the blind

Remote operation and app control are different requirements. Specify the motor, handset, hub and charging equipment together.



Direct remote operation

A compatible handset operates paired motors. Depending on the handset, channels can be assigned to individual blinds or groups.



Connected control

A compatible hub connects supported motors to the agreed app, schedules and voice-control setup. Confirm the complete package.

Reference hardware shown. Appearance alone does not establish compatibility; the supplied model and generation are confirmed in the quotation.

Starting point	What to specify
BlackOut Touch	A manual spring system. It is not a motorised model.
Motorised BlackOut Plus	A rechargeable motor with the correct remote. Discuss a matched hub if connected functions are required.
BlackOut Smart	A rechargeable motor and compatible control package. Confirm the hub for app, schedules and supported voice functions.
Existing smart equipment	Identify the exact motor, hub and remote before asking about reuse or upgrades. Different generations are not assumed interchangeable.

Agree the functions, not just the label

The current supported hub configuration includes Amazon Alexa and Google Home integration. The correct app, network requirements, available functions and platform compatibility are confirmed for the hardware supplied.

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Build your control brief

Complete these prompts for the rooms you want to include. The answers help us propose a practical configuration and avoid assumptions about your existing equipment.

Rooms, number of blinds and individual or grouped control

Desired functions: remote / app / schedules / voice commands

Phone platform, voice assistant and any existing control equipment

Charging access, nearby power and proposed hub position

Preferred routines and any access requirements

Practical checks before the order

- ☐ **Charging:** allow safe access to the charging point. Use the charger specified for the motor. Battery duration varies with the blind and its use.
- ☐ **Coverage:** discuss the property layout, hub power and network connection. Any repeater must match the control system; it is not a general Wi-Fi extender.
- ☐ **Existing hardware:** provide label photographs where safely accessible, plus the approximate installation date. Do not dismantle a blind to find identification.

Keep the specification together
Your quotation confirms motors, remote controls, the hub, charging equipment and agreed setup. This collection supplies complete blind projects; control components are not offered as separate purchases.

Talk through the complete project
Use the collection enquiry form or the contact details below. Ask for made-to-measure supply only or an agreed measuring and installation service, and include your postcode and window photographs.